



# WHITE OAKS AT A GLANCE

## LOCATION:

The Niagara Region has evolved to be an international travel destination and is distinguished as a world centre of viticulture. White Oaks is located centrally in the heart of wine country on 13 manicured acres in beautiful Niagara-on-the-Lake. The Resort is within 15 minutes from the Shaw Festival Theatre(s), the Old Town of NOTL, Fallsview Casino, Casino Niagara and Niagara Falls.

## GUEST ROOMS:

- \* Chosen by "Canada Select" as Ontario's first Five Star Hotel Resort
- \* Four Diamond designation from Canadian Automobile Association/ American Automobile Association - CAA/AAA
- \* First recipient of the Christopher Newton "Niagara Visionary Award"
- \* Non Smoking Facility (All Conference and Guestrooms)
- \* 220 Rooms in total, including 126 Superior Guestrooms (double/king) and 61 Tower Guestrooms (Queen/King)
- \* Four White Oaks Suites with fireplace (sleeps five comfortably)
- \* Seven Platinum Rooms located on our secured level Seventh Floor (Queen/King)
- \* PLUS 22 Luxury Suites all boasting gas fireplaces and deep soaking tubs.
- \* Pillow top mattresses covered with Goose Down Duvets and Pillows
- \* Bedding linens are 100% Egyptian Cotton Frette Linen with 200 thread count
- \* Two oversized Frette robes in every guestroom
- \* Evening Turndown Service upon request
- \* Room Service
- \* Magnifying Make-Up Mirrors
- \* Hair Dryers, Iron and Ironing Boards

## ADDRESS:

253 Taylor Road SS4,  
Niagara-on-the-Lake, Ontario, Canada L0S 1J0  
Phone: (905)688-2550 North America: 800-263-5766  
E-Mail: [reservations@whiteoaksresort.com](mailto:reservations@whiteoaksresort.com)

- \* Alarm Clock/CD/Radios in every guestroom
- \* Voice Mail
- \* Three telephones in every guestroom (one with speaker phone)
- \* Wi-Fi available in all rooms and throughout property
- \* Professionally Designed Work Stations
- \* In-Room Coffee Makers with complimentary coffee/tea
- \* Private Bars stocked with great selections of snacks and beverages
- \* LG 37 Inch 1080p LCD HDTV in every guestroom
- \* 8" LCD Televisions in bathrooms (all suites have 15" LCD Screens)
- \* Complimentary In-Room Laptop Safes
- \* CD Player in every guest room
- \* ON COMMAND movie system
- \* Each guestroom has its own heat and air-conditioning controls
- \* Rooms available for the Physically Challenged Guest
- \* Dry Cleaning Service available Monday to Friday



WHITE OAKS  
RESORT & SPA

Niagara-on-the-Lake

## **DINING:**

LIV Restaurant is our Four Diamond, award-winning, unforgettable gem, with a locally inspired wine list. The lighting and music in LIV provide a fantastic backdrop to a spectacular dining experience. The service exemplifies the Four Diamond level the hotel is known for and provides for an experience truly beyond expectations. Call or email for reservations.

Play Urban Cafe is a sophisti-casual room that offers up traditional pub fare, drinks and healthy fresh options daily.

"We Proudly Brew", a kiosk in our Club area serves Starbucks® coffee, home baked treats and a selection of grab and go items.

We at White Oaks are proud to say that all of our public spaces and restaurants are smoke-free by choice.

## **WORLD CLASS SPA:**

\* Hydrotherapy: Our Signature Nectar of Niagara Treatments, Maple Syrup Wrap, Seaweeds, Muds, D-Age Treatments

\* Massage: Therapeutic, Stress Relief, Sports, Pregnancy

\* Speciality Treatments: Hot Stone Massage, Massage with Four Hands, Vichy Shower Treatments, Wellness Treatments

Plus many more services that are a must to experience! Please return to Main Page and click on Spa to view our entire brochure.

## **THE CLUB AT WHITE OAKS**

- \* 115,000 square feet facility all under one roof
- \* Six Indoor Air-Conditioned/Heated Tennis Courts
- \* Eight Squash Courts
- \* Two Racquetball Courts
- \* Endurance Lab (cardio training)
- \* Energy Lab (strength training)
- \* Movement Studio (group exercise)
- \* Power Cycle Studio
- \* Yoga Studio
- \* Pilates Studio
- \* Kinesis Training Studio
- \* Women's ONLY Endurance & Energy Studios
- \* Indoor Pool & Whirlpool
- \* Private Sauna Rooms
- \* Private Steam Rooms
- \* Private Sun-Tanning Rooms
- \* Multi-Purpose Gymnasium
- \* Human Performance Athletic Development Centre
- \* Athletic Therapy & Rehabilitation
- \* Royal Niagara - 27 holes of championship golf
- \* Pam's Pro Shop
- \* Health Food Store
- \* Squash Ontario Hall of Fame
- \* Children's Activity Centre (club members only)

## **CONFERENCE FACILITIES:**

Canada's only Resort Hotel and Spa to be recognised as a member of the very prestigious International Association of Conference Centers (IACC). IACC understands the needs of meeting professionals and has written them into its Universal Criteria, as all members must meet stringent requirements.

- \* Rated by Meetings & Incentive Travel Magazine as one of the top five Conference Resorts in Canada - Feb., 2008
- \* A total of 23 Dedicated Meeting Rooms
- \* 6501 sq. ft. Convention Room (divisible by three)
- \* State of the art Amphitheatre
- \* 13 Breakout rooms (nine with French Doors to outdoor patios)
- \* CO2 climate controlled air quality
- \* Ergonomically designed meeting chairs for maximum comfort during long meetings
- \* Certified Meeting Professionals (CMP) on site
- \* Conference Planner dedicated to your group
- \* Corporate Coach and Wellness Specialist on site
- \* Xerox Business Centre
- \* Two Hospitality Suites

## **ATTRACTIONS NEAR BY:**

- \* Shaw Festival Theatre
- \* Casino Niagara
- \* Butterfly Conservatory
- \* Fort George National Historical Site
- \* Laura Secord Homestead
- \* The Welland Canal & Lock 3 Viewing Area
- \* The famous Niagara Wine Region with numerous winery tours and tastings
- \* Niagara Air Tours & Niagara Helicopter Rides
- \* Niagara Bicycle & Nature Tours
- \* Niagara Falls & Clifton Hill
- \* Marineland
- \* Fabulous Golfing with a variety of courses to choose from

## **IMPORTANT INFORMATION:**

- \* White Oaks enjoys a 100% smoke-free environment including all guestrooms
- \* Check-in time is guaranteed by 4:00pm. If your room is available prior to 4:00pm, front desk staff will be pleased to check-in your party. Otherwise, your luggage could be stored safely, while you browse and use our facilities. (early requests for check-in are accepted but not guaranteed)
- \* Check-out on the day of departure is by 11:00am. Should you wish to have a late check-out please ensure you request this with the front desk upon arrival.
- \* Regrettably, the Spa is not wheelchair accessible.
- \* White Oaks does not allow pets/animals. A strict no pet policy is enforced. (exceptions made for service pets/animals)
- \* Minimum check-in age is 18 (proof of identification may be required)
- \* To cancel a room reservation, 48 hours prior to the day of arrival is required by phone or you are responsible for the room and taxes for the first night. Charges for any applicable package add-on elements, which are non-refundable (i.e. green fees, spa treatments, wine tours, theatre tickets) are your responsibility.